



www.flashcourier.com

Acct# _____

**To place an order, call
(604) 689-FAST (3278)**

**Sales & Administration
(604) 689-0824**

**Fax
(604) 689-0847**

**E-mail
mail@flashcourier.com**

Flash Courier Services Inc. PO Box 3962, Stn. Terminal Vancouver, BC V6B 3Z4



DISPATCH (604) 689-FAST OR 689-3278

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Note: All Times Approximate, Subject To Weather And Road Conditions

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VEHICLES	ASAP	2 HRS	3 HRS	4-5 HRS
BIKERS	20 MINUTES	30 MINUTES	1 HR	2 HRS



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Hours of Operation

Monday to Friday: 7:30am to 5:30pm

After Hour / Weekend delivery and Tracing call: 604-689-3278

Terms and Conditions

- All delivery times subject to weather and traffic conditions, human error and or acts of God
- All services guaranteed for the cost of the delivery only
- All local shipments insured for \$2.00 per pound to a maximum liability of \$50.00
- Any additional insurance may be purchased @ \$5.00 per every \$100.00 of declared value.
- Insurance for domestic or international delivery is \$7.50 per every \$100.00 of declared value.
- Any insurance purchased over \$500.00 must be forwarded in writing for authorization by Flash Courier management
- Any claims must be forwarded to Flash Courier Services Inc. in writing within 10 days from date of delivery
- Customer notification of any billing errors must be made within 30 days of the Statement/Remittance date. After 30 days, the Statement/Remittance will be considered accurate
- Visa customers please be informed that all balances due will be processed within 5 working days from Statement/Remittance date
- Dangerous Goods are charged by packing group \$5.00-\$20.00
- Extra floor/wrong floor \$2.00
- No goods charge is the lesser amount of \$5.00 or the cost of the delivery
- Redirect / 2nd attempt is calculated by the distance between the zone location of the courier and the zone in which the delivery is to be made
- Waiting time is calculated @ 68 cents per minute after 10 minutes
- Cubing may be charged for bulky shipments @ 15 lbs. per cubic ft.
- Extra man required minimum 15 minutes @ 68 cents per minute
- All tenders must be stated as such and must be authorized at time of entry by Flash Courier management
- Rates and Services subject to change without notice
- No liability shall be recognized by the carrier due to improper packaging or improper labeling of shipments
- All C.O.D. shipments must be authorized by Flash management
- Only cash, company cheque, VISA or MC will be accepted for non-account holders
- Customs declaration required for all international shipments
- Shipments labeled fragile add 1.5x of delivery charge
- POD required after 7 days is subject to service charges